

Copittrak Phone

Effortless Tracking and Costing of Telephone Usage.

Copittrak Phone provides effortless tracking and costing of telephone usage. Track the newest VOIP based systems including: Nortel, Cisco, 3Com, Avaya and others as well as analog based systems. Call usage information can be imported from other telecommunication devices, including fax machines and cell phones for costing of toll charges.

By collecting call data directly from the SMDR port or database of the phone system, the software ensures that 100% of all calls are accurately tracked and recorded.

Copittrak Phone provides users with the familiar Windows drop-down menus as well as toolbar buttons for quick access to all of the features.

The users enter account information by simply dialing the account code from their telephone keypads when making long distance calls. This call data is then processed by Copittrak Phone, priced for toll charges and optional surcharges as required, and assembled into a variety of reports for billing. This data is transferred automatically along with other disbursement data to the host financial system.

Copittrak Phone uses a powerful pricing model, which gives you complete control over how your calls are priced. You are provided with rate tables from all of the major telephone vendors. Fixed rate pricing can be set as well.

Regular rate table updates are provided free of charge (for maintenance/service customers).

Calls made with missing or inaccurate account numbers are sorted by user and transferred to the Copittrak Editor where the system manager can make corrections or, if you chose, each individual user can correct their own. This eliminates the need for paper exception reports.

Multi-Office Applications

Copittrak Phone allows integration of multiple offices into one system. This eliminates the need for separate systems in each office. With Copittrak Phone Enterprise Edition firms can have complete control of the call accounting needs of all locations from one convenient location.

Copittrak Phone gathers the call accounting information from each location using a TCP-IP call buffer box.

Using Copittrak Editor, users and system managers (from each office) will be able to access all their call information via any Web Browser.



The screenshot displays the Copittrak Editor software interface. At the top, there is a navigation bar with the Copittrak logo and 'Editor' text. Below this, there are dropdown menus for 'Account' and 'Lawyer', and a 'Work Codes' dropdown set to 'PHONE'. A toolbar with various icons is visible. The main area contains a table with columns: Account, Description, User ID, Workcode, Transaction Date, Lawyer, Unit ID, Quantity, and Gross A... The table lists multiple outgoing calls with a quantity of 0 and a gross amount of 0.140. On the left side, there is a 'Super Search' dropdown menu with a search box containing '66287.00003'. Below the search box are several menu items: Auto Complete, Favorites, Last Jobs, Last Edits, Manager Options, and Details. At the bottom of the interface, there is a status bar showing 'Page: 1 of 7', 'Date Range: 15/10/2007 to 18/10/2007', 'Viewing Records: 1 to 50', 'Total Records: 335', and 'Total Amount: 81.040'.

Account	Description	User ID	Workcode	Transaction Date	Lawyer	Unit ID	Quantity	Gross A...
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
66287.00003	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
Carmicha el Lewis Asociados	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
Transport Organization Trust Leads	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140
NO_ACC...	OUT GOING	2365	Phone	15/10/2007 09:00...		PHONE	0	0.140

